

Subject: Re: Sales enquiry - T-23-01-25-57EU
From: uno Communications Sales <sales@helpdesk.uno.uk>
Date: 26/01/2023, 10:31
To: grahamjcresswell@gmail.com

Hi Graham,

Thanks for your message.

Our term for the best pricing is 24 months by a considerable amount and the speeds/pricing are listed for each banding below.

40/10 £26.99
80/20 £27.99
115/20 £28.99
160/30 £29.99
220/30 £31.99
330/50 £33.99
550/75 £39.99
1000/115 £43.99

They are standard rates and continue after the term ends, excluding any wholesale increases that Openreach may pass on over time and we'll give 30 days notice for, although these increase to apply to all Openreach providers alike.

Installation is a one-off £80. Pricing + VAT and term at service address.

All services are unmetered and in line with what Openreach assures for speed which is half the line rate in the downstream direction as a minimum guarantee for throughput.

It does not include line rental as the service is a data-only provision and likewise, we don't provide a line rental option with this, so I will skip question 4.

We do not offer mobile at this time and this is something we will have in the future.

An ONT is supplied on service installation and forms part of the service.

Openreach no longer supply any form of battery backup with the service as they did in the earlier days so now, any battery backup solution has to be self-supplied. This could be in the form of a battery bank with appropriate cables or a UPS or similar device.

I will also just note, lead times for FTTP installs are extremely long currently due to the backlog Openreach have caused by the strikes at the end of the last year and periods of poor/cold weather. They are currently quoting a minimum of 37 working for install in all areas and this is much longer in others.

Please let us know if you have any other questions.

Matt

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Sales
uno Communications Ltd.

w: <https://www.uno.uk>

t: [0333 773 7700](tel:03337737700)

All prices are subject to VAT unless otherwise advised. Contractual terms are available on our website.

You can review and update the ticket at <https://help.uno.uk>.

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