

Dear Dr Cresswell,

Thank you for your email.

I have answered the questions for you as best as I can, as our prices do change each month. I have based this on approximate pricing as of today.

What are the monthly charges for your offerings at various speeds?

It can vary dependant on the speeds requested, what we do offer for customers with a new FTTP a discounted price that remains for the 24 month period as all contracts are over this period of time. You will have the CPI increase on all plans this is currently 3.9% in March of every year. We could be looking anything from £29.99 up to £50 per month. We currently have an offer where you get the first 3 months for free. We also do TV packages as well that are at a reduced cost compared to any other provider.

We have the option to add a landline on the BT side of the business but not on the EE side of the business. This would then be classed as digital voice. The calling packages are 700 minutes to any UK landline and UK mobile number, The other option is unlimited landline calls for £15 per month. The landline number is not always retained, it does depend on the current provider as to whether the number can be transferred. We can check that for you at the point of pricing. If the provider is BT then we would retain the number.

We do offer discounts on our mobile phone services if you have home broadband with us, Again this can vary depending on the plan taken.

We only offer static IP addresses on a business account – I will need to come back to you on this with the price -

If you need any further information please do not hesitate to come back to me, or pass my email address on.

I am able to quote prices for any member if they send me an email. (tina.price@ee.co.uk)

Kind Regards

Tina